



SARATH V GOPAN
COMPANY SECRETARY IN PRACTICE

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CERTIFICATE

[PURSUANT TO NOTIFICATION ISSUED BY MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (DEPARTMENT OF CONSUMER AFFAIRS) DATED OCTOBER 04, 2024 —IN EXERCISE OF THE POWERS CONFERRED BY CLAUSE (ZG) OF SUB-SECTION (2) OF SECTION 101 READ WITH SECTION 94 OF THE CONSUMER PROTECTION ACT, 2019]

CERTIFICATE BY A COMPANY SECRETARY IN PRACTICE

I, Sarath V Gopan, Company Secretary in Practice, have examined the registers, records and books and papers of PACESS WELLNESS INDIA LLP (LLP Identification Number: ABB-6239) (the LLP) as required to be maintained under the Consumer Protection (Direct Selling) Rules, 2021 (the Rules) as on March 14, 2022.

In my opinion and to the best of my information and according to the examinations carried out by me and explanations furnished to me by the LLP, its officers and agents, I certify that:

The LLP has maintained the following records at its registered office address either physically or electronically as per Rule 4.

Sr. No.	Document	Issued by	Link
1	Certificate of Incorporation	The entity is duly incorporated under the Limited Liability Partnership Act 2008 and Certificate of Incorporation issued by the Ministry of Corporate Affairs is uploaded.	CoI



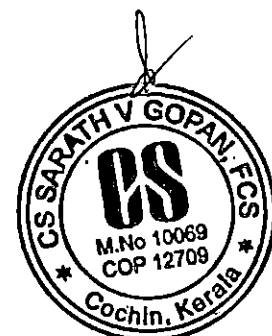
2	Minimum one physical location as its registered Office within India.	Certificate of Incorporation issued by the Ministry of Corporate Affairs is uploaded	CoI
3	Self-Declaration	Self-declaration to the effect that LLP has complied with the provisions of these rules and is not involved in any Pyramid Scheme or money Circulation scheme.	Self-Declaration
4	Proper and updated website with all relevant details of that entity	The LLP is currently maintaining a proper and updated website with all relevant details of the entity.	https://www.pacess.in/
5	Contact information which is current and updated	Following details are updated on the website : info@pacess.in Customer Care: Contact Number: 9108089804605 Time: Monday-Saturday From 10.00am-6:30 pm	https://www.pacess.in/
6	Details of its nodal officer, grievance redressal officer	Following details are updated on the website: Grievance Officers: Dr. Thafseela T grievances@pacess.in Nodal Officer Thunder Thomas ceo@pacess	Grievance Officers And Nodal Officer
7	Management	Detailed background and information regarding the management has been updated.	Management Team
8	Products and product information	Detailed information and background regarding the products is duly uploaded on the website.	Product List and Details



9	Pricing	Pricing Policy has been updated on the website.	Pricing Policy
10	Grievance redressal mechanism for consumers	Detailed information and background regarding Grievance Redressal Mechanism has been posted on the website of the LLP.	Grievance Redressal Mechanism

The LLP has maintained the following records at its registered office address either physically or electronically as per Rule 5:

Sr. No.	Document	Issued by	Link
1	Certificate of Incorporation	Ministry of Corporate Affairs	CoI
2	Principal and Supplementary LLP Agreements.	Copy of the Agreements appearing on the website of the Ministry of Corporate Affairs	LLP Agreements
3	Permanent Account Number and Tax Deduction and Collection Account Number	Issued by the Income Tax Department, Ministry of Finance	PAN And TAN
4	Goods and Service Tax Registration	Issued by GST Department	GST Documents
5	Goods and Service Tax Returns	Uploaded on GST Portal by the LLP	GST Documents
6	Income Tax Returns	Uploaded on Income Tax Portal by the LLP	ITR Acknowledgment
7	Balance Sheet, Annual Return and such other relevant reports	As duly audited by the Auditor of the LLP and signed and approved by the Designated Partners.	Financial Statements and Auditors Report Thereon
8	License issued under the Food Safety and Standards Authority of India Act, 2006 (34 of 2006) for the purposes of manufacture or Sale of food items	Issued by Food Safety and Standards Authority of India	FSSAI License

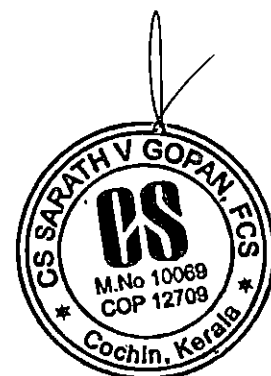


9	Certificate of Registration of Trademark	Trade mark Registry	Trademarks Under "Company Info Trademark Registrations"
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Management Declarations to us:

The LLP and its Management has confirmed to us in writing that the LLP owns, holds or is the licensee of trademarks, service marks or any other identification marks which identify the LLP with the goods or services to be sold or supplied by them and that, they do not give commissions, bonus or incentives on sale of goods or services of which the LLP is not the owner, holder or licensee of trademark, service mark or other identification marks.

- LLP has obtained all applicable trade registrations and licenses, including Permanent Account Number and Goods and Services Tax Registration in various states they operate in.
- LLP has a prior written contract with its direct sellers in order to authorize them to sell or offer to sell its goods or services, and the terms of such agreement are just, fair and equitable.
- LLP has ensured that all its direct sellers have verified identities and physical addresses and they have issued identity cards and documents only to such direct sellers;
- LLP has created adequate safeguards to ensure that goods and services offered by its direct sellers conform to applicable laws;
- LLP shall be liable for the grievances arising out of the sale of goods or services by its direct sellers.



The LLP and its Management has confirmed to us in writing that the:

LLP owns and operates the URL:https:// paccess.In/only.

LLP has prominently displayed /uploaded the following details on its web site as on today:

Registered name of the direct selling entity;

Registered address of the direct selling entity and of its branches;

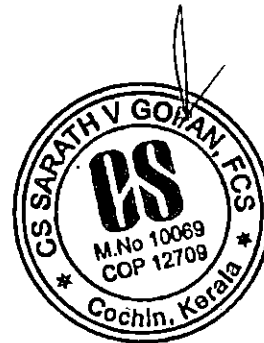
Contact details, including e-mail address, fax, land line and mobile numbers of customer care and grievance redressal officers;

A ticket number for each complaint lodged through which the complainant can track the status of the complaint.

Information relating to return, refund, exchange, warranty and guarantee, delivery and shipment, modes of payment, grievance redressal mechanism and such other information which may be required by the consumers to make informed decisions;

Information on available payment methods ,the security of those payment methods, the fees or charges payable by users, the procedure to cancel regular payments under Those methods, charge-back options, if any, and the contact information of the relevant payment service provider which may be accessed Here

Total price of any goods or service in single figure, along with its break-up prices hawing all compulsory and voluntary charges, including delivery charges, postage and handling charges, conveyance charges and the applicable tax;



Correct and complete information at pre-purchase stage to enable buyers to make informed purchase decisions, and such information shall, in addition to the mandatory declarations to be provided under the Legal Metrology (Packaged Commodities) Rules, 2011, contains the following information, namely:—

- The name of purchaser and seller;
- Description of goods or services;
- Quantity of goods or services;
- The estimated delivery date of goods or services;
- The process of refund;
- Warranty of the goods;
- Exchange or replacement of goods in case of it being defective;
- All contractual information required to be disclosed by or under any law for the time being in force.

The details as stated above can be accessed Here

Place: Ernakulam
Date: 21-03-2025



Membership FCS: 10069
Certificate of Practice: 12709
UDIN: F010069F004130724

Disclaimer:

The above certificate is based on the documents / papers and records provided to us by the LLP.

The certificate is based on our understanding of facts and the legal position prevailing as on the date of issue of the certificate and hence, any subsequent change in applicable laws may require modification of all or part of the certificate for which we shall not be responsible unless specifically requested by the LLP.

We assume no responsibility you update the certificate for events and circumstances occurring after the date of this certificate, unless specifically requested by the LLP.

The conclusions reached and views expressed are matters of opinion based on our understanding of the related laws, rules, notifications, circulars etc and our study of the books/papers and records of the LLP.